

“Working in partnership with our clients to protect and help them grow”



The UK & Global service team specialises solely in handling the risk management and insurance needs of its Clients. The members of the team are all experts in this area and, equally important, work together and operate as an integrated team.

Our Clients are assigned a fully resourced Service Team of seven colleagues, with a combined industry experience of over 175 years, dedicated to providing a prompt, polite and professional response.

The team is structured to provide a personalised service in order to build a strong rapport with key personnel within every Client's organisation and each member of the team is aware that they have an important role to play in

- ensuring that UK & Global deliver an unrivalled level of service
- Delivering the quality of service, and results, that each Client expects and requires
- addressing and helping reduce the risks that each Client's business faces including the provision of bespoke training for personnel

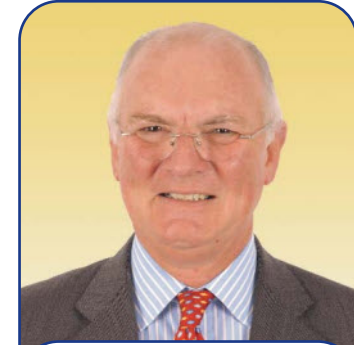
In addition, the team will attend Client meetings called at short notice to deal with any unexpected issues on which incisive advice or action is required.



John Spooner
Account Chairman



James Garratt
Client Executive



Mike Briggs
Risk Consultant



Richard Garratt
Client Director



Anne Mansfield
Client Advisor &
Claims Handler



Nancy Livesey
Team Secretary



John Grindley
Client Director

Team Structure